Privacy Policy

Zoma Capital LLC, Zoma Foundation Inc., Fundación Viento Sur and their respective affiliated companies collectively, “ZOMALAB,” “we,” “us” or “our”), provide investment and philanthropic capital to support solutions to environmental and social problems, with an emphasis on energy, water, community development and early childhood. Because our ability to serve you successfully depends on building and maintaining communication with you, we have implemented measures designed to protect the privacy of your personal information, as described in our Privacy Policy. This Privacy Policy describes how we collect, store, use and protect your personal information and governs your interaction with our website, your use of our online services and other interaction you may have with us in the course of participating in our investment programs and services.

BY APPLYING FOR OUR SERVICES, YOU EXPRESSLY CONSENT TO OUR USE AND DISCLOSURE OF YOUR PERSONAL INFORMATION AS DESCRIBED IN THIS PRIVACY POLICY.

Please note that we review and may change our privacy practices from time to time. We ask that you bookmark and periodically review this page to ensure continuing familiarity with the most current version of our Privacy Policy. You may determine whether we have changed our Privacy Policy since you last reviewed it by checking the date of adoption set forth below. To contact us about privacy issues, to report a violation of our Privacy Policy or to raise any other issue, please contact us via our contact information set forth below. Please also note that this Privacy Policy is for services provided by ZOMALAB and its affiliated companies; it does not apply to other third-party web sites linked to from our website or to services of third-party providers. Please check the privacy policies of those entities for more information.

How do we collect information and what information do we collect?

We collect information through various means, through our website, through our program applications and through information we request from you and you provide to us, or ask others to provide to us, when you apply for our services, request information and/or interact with us in any way where information is exchanged.

We gather two types of information about users of our website and services:

1. Non-personally identifiable information: When you visit our website, we collect and aggregate information indicating, among other things, which pages of the website were visited, the order in which they were visited and which hyperlinks were “clicked.” Collecting such information involves the logging of the IP addresses, operating system and browser software used by each visitor to our website. If your IP address is dynamically assigned by your internet service provider, or ISP, we can identify your ISP and determine the geographic location of your point of connectivity.

We also use “cookies” (i.e., small text files placed on your computer hard drive by our servers) to help us determine the type of content and sites to which you link, the length of time you spend at any particular area of our website, which services you use and which products you purchase. Essentially, cookies are your identification card. Cookies can only be read by the server that placed them and are unable to execute any code or virus. Cookies allow us to serve you better and more efficiently and to personalize your experience at our website. Nevertheless, you should be able to control how and whether cookies will be accepted by your web browser. For more information on how to do so, please refer to the documentation accompanying your browser.

2. Personal information: Throughout this policy we use the term “personal information” to describe information that can be used to identify a specific applicant (person or business). We do not consider
personal information to include information that has been anonymized so that it does not identify a specific user. We may collect personal information about you through various means. In certain areas of our website – for example, when filling out an online grant application or registering for an event with us— you may directly provide us with personal information (including, for example, first and last name, street address, email address, telephone number) of you and others. You may also authorize others to release other information about you to us, for example, you may authorize business partners to release information to us. In addition, if you provide your personal information to our affiliates or business partners, they may share such information with us (subject to their privacy policies). If your IP address is statically assigned by your ISP, we may also collect personal information about you through our logging of your IP address. We do not knowingly collect personally identifiable information from minors (i.e. persons younger than 18 years of age). If you are a minor, we request that you have a parent or guardian read this policy and request any information you are seeking from us on your behalf. By providing personal information to us, you represent that the person whose information you are providing is not a minor.

Linking of non-personally identifiable information we gather with your personal information

Once you have registered with our website or other online application mechanism, we may be able to link your personal information to the non-personally identifiable information we have collected through the use of cookies as described above. For example, once you register, we could see what type of content and sites you have viewed, the length of time you have spent at any particular area of our website and which products and services you have used or purchased in the past and from that point on, track that information with respect to your future visits to our website.

How do we use the information we gather?

We use the information we gather in a variety of ways. Please take some time to familiarize yourself with the different ways we use the information that we gather. 1. Non-personally identifiable information. We use non-personally identifiable information in aggregate form to build higher quality, more useful online services by performing statistical analyses of the collective characteristics and behavior of our visitors and by measuring demographics and interests regarding specific areas of our website. We may provide statistical information based on this data to current and potential affiliates and business partners. We may also use the aggregate data to inform our affiliates and business partners as to the number of people who have seen and clicked on links to their websites. 2. Personal information. We use personal information provided to us by you or by others on your behalf, to provide services to you. For example, when you apply for a grant on behalf of an organization, we use the information you provide to us to determine eligibility of the organization you represent against the investment criteria for our grant programs.

We may partner with other third parties to provide services and we may need to share the information we gather with our affiliates and third-party partners who assist us in providing services to you, as part of our investment process or as necessary after your receiving a grant or making an investment. Although we take reasonable steps to assure that these third parties are obligated to protect your personal information, we do not control their actions. Notification in these circumstances will be at our discretion.

If you apply for our services, we and our affiliates may contact you before, during and after your application with us. We may also periodically send you email notifications concerning other services or events. Any such notifications will include instructions for opting out of future mailing. Please see “Unsubscribing from our Marketing Distribution Lists” below.

You can always choose not to provide your personal information to us by not registering with us, filling out an online application, subscribing to our mailing or notification lists or otherwise providing such information to us or to our affiliates or other business partners.
We reserve the right to release information contained within our access logs concerning any visitor when we reasonably believe that such visitor has violated our Terms of Use or other published guidelines or has participated in any illegal activity, even without a subpoena, warrant or other court order. We also reserve the right to release such information in response to court and governmental orders, civil subpoenas, discovery requests and as otherwise required by law. We cooperate with law enforcement agencies in identifying those who may be using our servers or services for illegal activities and may report any suspected illegal activity to appropriate authorities for investigation or prosecution. We may or may not notify you of this release. Notification will be at our discretion and will be based upon the nature and conditions surrounding the release of information.

3. What Security Measures We Take. We protect your personal information by implementing and maintaining appropriate physical, electronic and procedural safeguards. We use computer safeguards such as data encryption for online submissions forms (not emails), we enforce physical access controls to our buildings and files, and we authorize access to personal information only for those employees and contractors who require it to fulfill their job responsibilities. Despite these precautions, Internet transactions of data and personal information are always at risk.

4. Links to Other Services and Third Parties. Some pages on our website may contain links to other services provided by third parties. We do not provide any personally identifiable customer information through these links. When you click on one of these links (for example, link to a website of an organization that has received a donation or investment from us), you are moving to a third party’s site. Any information you submit after that point is out of our control. We do not have access to or control over cookies or other features that they may use and encourage you to read the privacy statements of these linked services as their privacy policy may differ from ours. We strongly encourage you to become familiar with the privacy practices of those sites and third parties. If you feel that any third party, including any provider, affiliate or business partner of ours, is improperly collecting or using information about you, you may wish to contact such third party. If we receive your personal information from a third party, we will use such information in accordance with our agreements with such third party, but do not assume any obligation to you.

Updating your personal information

If you have provided us with your personal information through our website, online application or otherwise, you may update such information by contacting us.

Unsubscribing from our marketing distribution lists

If we send you an email and you would like to unsubscribe from our marketing distribution lists, you can unsubscribe by responding to the email with a “Remove” request per the instructions noted in the email. We will comply with your request within ten business days. Keep in mind, however, that residual information will remain within our databases, access logs and other records. We will not use the residual information for commercial purposes, but reserve the right to re-contact former users of our website or other online forms from time to time in compliance with applicable laws.

You Can Contact Us

If you have any privacy-related questions that are not addressed here, please contact us at legal@zomalab.com.

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